



No. TEVTA/Fin/Health/TEVTA/2012/

Dated 12th January, 2012

NOTIFICATION

Subject: - HEALTH INSURANCE SCHEME OF TEVTA EMPLOYEES

In continuance of this office Notification No. TEVTA/Fin/Health/TEVTA/2010 dated 06-01-2011, the Health Insurance Policy for TEVTA employees is hereby notified w-e-f 15-12-2011 to 14-12-2012. M/S ALLIANZ EFU HEALTH INSURANCE LTD is appointed for the provision of Health Insurance & Medical facility for TEVTA employees working under TEVTA Service Regulations.

COVERAGE PLAN

Table-I
 Coverage Plan for Health Insurance Scheme:-

Description of Benefits / Plan	A (PS-19 & Above)	B (PS-17 to 18)	C (PS-05 to 16)	D (PS-01 to 04)
Hospital Care	100,000	65,000	50,000	35,000
Major Medical Care	200,000	125,000	75,000	65,000
<u>Maternity Care</u>				
Annual Maternity Limit	35000	20,000	12,000	6,000
Enhanced Limit	50,000	30,000	18,000	9,000
<u>DAI Delivery</u>				
Sub-limit of Maternity care Limit	2500	2500	2500	2500
Daily Room & Board Sub Limit	4,000	2,500	900	600

2- PRE-EXISTING MEDICAL CONDITIONS:

All pre-existing conditions are covered in this policy.

3- DESCRIPTION OF THE COVERAGE:-

A- Hospital Care & Major Medical Care

All non-pregnancy hospitalization cases, wherein a patient is advised admission to a hospital for treatment including all birth defects (defects acquired by birth), are covered under the policy, upto the maximum annual limit which is a sum of the total hospital care & major medical care limit as mentioned under each categories (Table-I). The detail as under:-

- o Room Limit is a sublimit of the annual assigned limit per life as per policy under each category.

- All hospitalization charges related to medical or surgical treatment, including the bed charges are covered. The hospitalization charges covered include
 - Daily room and board charges
 - Operation theater charges
 - Surgeon's fee
 - Anesthetist fee
 - Consultant's fee
 - Medicines and drugs
 - Diagnostic tests
 - Blood and Oxygen supplies
 - MRI, CT Scans, Angiography, Endoscopy, Thallium Scan under Out-patient settings
 - Out Patient Medical Procedures including Kidney dialysis and chemo and radiotherapy for Cancer
 - Day care surgical procedures
 - First aid treatment for accidents

(A-i) Coverage for Out Patient (OPD) Expenses

(Covered from Hospital & Major Medical Care Limit)

The following OPD expense is covered in this policy, only.

- MRI
- CT Scans
- PET Scans
- Angiography
- Endoscopy
- Thallium Scan
- OPD expense related to a non-pregnancy hospitalization, including cost of medicines, investigations and doctor's fee for a disease for the treatment of which the patient is admitted to the hospital. This OPD expense shall be covered for a period of 30 days before the due date of hospitalization and for another 30 days, after being discharged from the hospital.
- Hospital Emergency Room treatment (only in cases where the patient requires first aid treatment following accidents. This first aid treatment is limited to the first treatment given to the patient during first 48 hours following the accident).

- All day care surgeries, excluding dental surgeries.
- Dialysis of Kidneys; Chemotherapy and Radiotherapy for treatment of Cancer.

(A-ii) Coverage where Hospitalization is not required:

- In case of an accidental emergency first aid treatment is covered.
- In case of non-accidental emergency where hospitalization is not required, the insured person has to pay for the expense incurred at hospital.

(B) Maternity Care

All pregnancy related hospitalization either at the time of delivery, including hospitalization for medical problems resulting from or associated with pregnancy:-

- Legal abortions as a result of medical problems are also covered from Annual Maternity Care Limit.
- The limit is enhanced to maximum in case of C-section, multiple births or any problem during delivery which leads open abdominal surgery; forceps or vacuum extraction in case of normal delivery.
- C-section / Multiple Births.
- Room limit is a sub-limit of the Maternity Care Limit.
- Sub-limit for Circumcision is of 10 % of the plan wise annual maternity limit.
- Cost of investigation, Doctors consultation and medicine purchased in the OPD for pregnancy shall be covered up to a maximum sub-limit of 10% of the annual maternity care limit.
- Dai delivery is covered up to a sub-limit of Rs. 2500/- under each plan.
- **Maternity charges covered during hospitalization include:-**
 - Gynecologist's fee
 - Labor Room / Operation theatre charges
 - Anesthetist fee
 - Miscarriage
 - Medicines
 - Diagnostic tests
 - Baby's Nursing Care
 - Circumcision and
 - Miscellaneous charges

4- WHO IS COVERED

All TEVTA employees, spouse, children (Son till 25 years of age & Daughter till marriage) are covered under this policy.

5- PRINCIPAL METHOD OF HEALTH TREATMENT – HEALTH CARD

Health card will be issued by the company in the name of employee. The names of all insured family members will be written on the health card. The health card will entitle the card bearer to the

credit facility for treatment from the hospitals on the panel of the company. List of the Punjab level hospitals as well as national level hospitals annexed at flag "A" & "A-I".

A- Procedure for admission in a Network (Panel) Hospital

- i- If a qualified doctor from the panel hospital advises hospitalization, then admission shall be approved on credit basis against health card together with the doctor's admission advice.
- ii- Inform the company or the concerned Network Hospital preferably three days in advance of your hospitalization so that company can coordinate with the hospital regarding treatment and thus enabling doctor to monitor the treatment and welfare of the patient (this is applicable in case of non-emergency conditions only).
- iii- At the day of hospitalization, report to the Network Hospital and show your Health Card, along with photo ID card. The Hospital will extend the required hospitalization services to the insured patient and advised by the attending Doctor.
- iv- An employee can visit any hospital from the list of Network Hospitals irrespective of the town/city the employee lives in or posted.
- v- The health card is applicable only in hospitals that are annexed flag "A" & "A-I".

B- Procedure for admission in Non-Panel Hospital

The company strongly advises against the use of non-panel hospitals. The hospitals on the Insurance Company's panel are credentialed based on scientific methods and their facilities and general level of care monitor to ensure quality. If an insured wishes to utilize the services of a hospital not on the Insurance Company's panel, then he can do so and the expense for the same shall be reimbursed to the individual. **No prior approval** is required for admissions at non-network facilities.

In cities where the Insurance Company has a panel hospital, expenses incurred in a non-panel hospital (except Government & Armed Forces Hospitals) will be reimbursed in comparison with the most expensive hospital in the town.

C- Re-imburement of Claim

The Insurance Company will pay / re-imbure the actual medical expenditure, in case of non-availability of panel hospital to the employee after submitting all relevant documents as per Insurance Policy. The turnaround time for claims settlement will be 10 working days. The following are the documents would be needed for the re-imburement of claim:-

- | | |
|---------------------------------------|---------------------|
| a. Claim Form (Duly filled) | Annexed at flag "B" |
| b. Clinical Summary / Discharge Card | Photo Copy |
| c. Itemized Hospital Bill | Original |
| d. Doctor's Prescription of Medicines | Photo Copy |



- | | |
|--|------------|
| e. Receipt of Medicines Received | Original |
| f. Laboratory Reports with Payments Receipts | Original |
| g. All other Payments Receipts | Original |
| h. Birth Certificate of new-born
(in case of child birth / delivery claims) | Photo Copy |

D- Pre-Authorization Form

Following are the Disease / Investigations, for which the pre-authorization is required from the Company.

a. Day Care Procedures (only in OPD)

- i. Kidney Dialysis and Cancer Treatment
- i. Day Care Surgeries

b. Specialized Investigations (only in OPD)

- i. CT Scan, MRI, PET Scans, Endoscopy, Thallium Scan & Coronary Angiography

c. All non-emergency Hospitalization in Panel Hospitals

d. Procedure for Pre-Authorization

Following are the procedure would be adopted for pre-authorization from the Company (copy of the pre-authorization form (PAF) annexed at flag "C"):-

- i. If you are advised a non-emergency hospitalization by a qualified Doctor/Physician in a Panel Hospital.
- ii. Identify yourself as Allianz EFU insured to the Consultant of your choice at our network hospital and ask him/her to fill your PAF. Also provide the Consultant your previous medical record and copies of investigation reports.
- iii. Filled PAF should be submitted at the Admissions offices of the concerned Allianz EFU Network Hospital at least three (3) days before the intended hospitalization date. This form is also available at our Network Hospitals. Photocopies can also be used.
- iv. If you have any difficulty in filling this form, please contact Medical Department at the below numbers.

Please Fax to:	Karachi	(021) 3586-4020
	Lahore	(042)3587-0651
	Islamabad/Rwp.	(051) 282-0616
Medical Hotline:	Karachi	0300-8207000
	Lahore	0300-8483818
	Islamabad/Rwp.	0300-8508550
Customer Service Hotline:.		0300-8208555

6- EXCULSIONS

Save as otherwise provided at section (1) & (2) the following are the items , conditions treatments, activities and their related or consequential expenses are excluded from the policy for which the company shall not liable to pay:-

- ✦ Hospital admission not medically necessary and undertaken specially to conduct diagnostic and other tests
- ✦ Any hospitalization not recommended by a licensed Physician/Surgeon
- ✦ Sleep Disorders, Psychotic, Mental or Nervous disorders or Sexual reassignment
- ✦ Tests or Treatment of Infertility / Sterilization and Contraception
- ✦ Out-Patient Treatment
- ✦ Dental Treatment (braces, cosmetics)
- ✦ Eye glasses, contact lenses, hearing aids, artificial limbs etc. (Only Internal Prostheses are covered)
- ✦ Epidural Anesthesia for normal delivery
- ✦ General Health Check ups & Preventive Vaccinations or Food Supplements
- ✦ Durable Medical Appliances like Nebulizer, Glucometer, etc.
- ✦ Cosmetic or Plastic Surgery
- ✦ IQ lens for cataract surgery
- ✦ Personal expenses like telephone, guest meals, tissue papers etc.
- ✦ Self-inflicted injury
- ✦ War, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or overthrowing of Government by force of military or usurped power
- ✦ An increase in expense incurred for treatment on account of insured member being admitted to a more expense room than entitled or cost of expense room than entitled or cost of expense beyond annual assigned limit

7- CONTRIBUTION BY THE EMPLOYEES

A- Deductions from monthly salary will be made from the pay of employees at the following rates:-

BS-01 to BS-10	Nil
BS-11 to BS-16	Rs. 100 / month
BS-17 & above	Rs. 250 / month

Remaining amount will be paid by TEVTA to company out of TEVTA funds.

B- The Concerned ZM/DM/Project Director/Principal/HOI will provide detail of group insurance deduction of all TEVTA employees on prescribed format on monthly basis.

C- TEVTA would not be responsible for those employees who do not remit the premium of sum assured to TEVTA in times.

8- ADDITIONS / DELETIONS OF INSURED

The coverage for employee / dependents in case of retirement / termination / resignation will discontinue from the date of leaving TEVTA. Likewise, new employees / dependents are covered from the date of joining of coverage. Pro-rata premium is charged for new enrollees. Similarly, pro-rata premium is charged for those employees who move to a higher benefit plan during a policy year, for instance from plan "B" to plan "A".

9- IMPORTANT CONTACT NUMBERS

- For queries regarding policy documents, health cards and claims, please contact:

(111-432-584)

Or at Allianz EFU: Customer Services Hotline: (0300-8208555) (after office hours or during holidays)

- For queries regarding pre-authorization, medical advice, counseling and problems, please contact:

(111-432-584) or at our:

Medical Hotline Lahore (0300) 8483818 (after office hours or during holidays)

Medical Hotline Karachi (0300) 8207000 (after office hours or during holidays)

Medical Hotline Isl./Rwp. (0300) 8508550 (after office hours or during holidays)

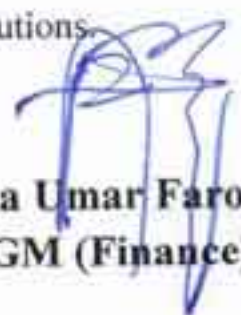
- For any queries about claim, call 021-111-4357-00 (during office hours).

www.allianzefu.com


Fakhar Cheema
General Manager (F&A)

A copy is forwarded for information and necessary action please:-

- (1) All General Managers TEVTA
- (2) All Zonal Managers TEVTA
- (3) All Managers of TEVTA Secretariat.
- (4) All District Managers TEVTA in the Punjab with the direction to forward all insurance claims to Admin section of TEVTA Secretariat through Manager (Ops).
- (5) All Project Director of Service Centers in the Punjab
- (6) All the Principal / HOI/Workshop Managers of TEVTA institutions.
- (7) PSO to Chairperson- TEVTA
- (8) PSO to Chief Operating Officer TEVTA


Mirza Umar Farooq
DGM (Finance)

LIST OF ALLIANZ EFU NETWORK (PANEL) HOSPITALS

S No	Hospital Name	Address	Telephone #	Fax #
LAHORE				
1	Adil Hospital	Main Boulevard, Defence Society	111-223-454	666-1218
2	Akhtar Saeed Trust & Teaching Hospital	258-F, OHA-EME Sector, Multan Road	7514245-7512388	7514245
3	Akram Medical Complex	2-B, Main Guberg	571-0400-07	5751486
4	Army Cardiac Centre	Abdul Rehman Road, Lahore Cantt	042-669936210	042-669936434
5	Cavalry Hospital	44-45 Cavalry Ground ext, Lahore-cantt	042-36652118-8	042-36652119
6	Doctor's Hospital & Medical Centre	152-A, G-1, Canal Bank, Johar Town	042-35302701-14	042-35302224
7	Family Hospital	4 - Mozang Road	723-3915-6	723-1636
8	Feroq Hospital	2 - Asif Block, Main Boulevard, Alama Iqbal Town	37813471-75	7494843
9	Fatima Memorial Hospital	Shadman	111-555-600	757-0586
10	Fauji Foundation Hospital	Bedian Road, Lahore Cantt	9220291-3	99220814
11	Ghurki Trust & Teaching Hospital	Jallo More, Lahore	042-111-348-348/36581406-09	042-36582094
12	Haq Orthopaedic Hospital	18-Sanda Road, Lahore	042-37312960-2	042-37312963
13	Itefaq Hospital Trust	Near H Block, New Model Town	586-1981-88	586-0160
14	Iqraa Medical Complex	5-A, Jinnah Town (Near Akber Chowk)	33173000/36173000/36173600	042-35175400
15	Medivision Eye and Medical Centre	3 - A, New Muslim Town, Lahore	(042) 111-12-12-12, 5894027	(042) 5881215
16	Mumtaz Bakhtawar Trust Hospital	Wahadat Road, Opp. Alama Iqbal Town	543-4990-81	5439983
17	Mumtaz Bakhtawar Trust Hospital (Unit 2)	8th KM, Rawand Road	532-0661-62	5321677
18	National Hospital & Medical Centre	1' Block, LCCHS	111-175-819	572-6761
19	Orthopaedic and Medical Complex	15, Shadman Town-II, Jail Road, Opp. Kinrains College	042-7550521/7551335	042-7583391
20	Punjab Institute of Cardiology	Ghaus Ul Azam Road (Jail Road) Lahore	042-99203051-60	042- 99203204/ 042-99200028
21	Punjab Social Security Health Management Company Ho	8 KM, Manga - Rawand Road, Lahore	042-35384068, 35384730	042-35384889
22	Rasheed Hospital	2-A Aitak Block, Main Boulevard, New Garden Town, Lahore	042-5888983-6	042-5860611
23	Rasheed Hospital(Defence Branch)	Main Boulevard, Defence, Lahore	042-6673192-4	042-6673189
24	Raza Medical Complex	10-C, Opp Punjab Institute Of Cardiology, Shadman-II, Lahore	042-37872997, 042-37867743	042-37861181
25	Saira Memorial Hospital	Civic Centre, Model Town Extension, Lahore	(042) 5162546-9, 5168033	(042) 5195300
26	Sarwat Anver Medical Complex	2 - Tera Block, New Garden Town, Lahore	589265-8	5849920
27	Shalimar Hospital	Shalimar Link Road, Mognalpura	111-208-205	662-3712
28	Sharif Trust Medical City Hospital	Rawand Road	798-0103-05	786-0105
29	Shaukat Khanum Cancer Hospital	M A Johar Town, Phase-2	1111-55555	5945798
30	Surgimed Hospital	1 - Zafar Ali Road	571-4411-18	571-4419
31	Times Hospital	Opp Jinnah Hospital 146-A, Faisal Town, Lahore	042-5201138-37	042-5201224
32	Turab Hospital	Plot # 33, Plot # 5, Sector B-1, Township	515-2336-40	511-6111
ISLAMABAD / RAWALPINDI / WAH / TAXILLA				
1	Ahmad Medical Complex Rawalpindi	70-C Satellite Town, Saddarabad Road, Rawalpindi	4562231-39	4422067/4457002
2	Al-Elaj Hospital	60/A-1, Lane 2, Lata Ruah Wah Cantt	0514-531904	0514-530839
3	Al-Syed Hospital Ahetta, Taxila	Al-Syed Hospital, Ahetta, Ferozpur Road, Taxila	4560148	4560404
4	Bilal Hospital	38-A, Satellite Town, Rawalpindi	445-6471-78	445-6480 / 4455379
5	Islamic International Medical Complex	7th Avenue, G-7/4, Islamabad	287-6711-15	2891833
6	Shadman Hospital	Munee Road, Athar Chowk, Bharskahu	2233302-03	2233304
7	Maroof International Hospital	10th Avenue, Markaz F-10, Islamabad	051-2222920-49	051-2222939
8	Maryam Memorial Hospital	Peshawar Road, Rawalpindi	546-4690-82	548-1173
9	Shifa International Hospital	Sector H-8/4, Islamabad	4003666	4003093
10	Umer Hospital	B-193, Minar Road, Lalorah, Wah Cantt	451-1996	451-0077
11	Valley Clinic	213, Peshawar Road, Rawalpindi	547-0070-73	547-6844
FAISALABAD				
1	Faisal Hospital	673-A, Peoples Colony, Faisalabad	041-6719667-78	041-6720978
2	Mian Mohammad Trust Hospital	Sargodha Road	041-2408913/2	041-2408915
3	National Hospital	Jinnah Colony	041-2811496/8	041-2811146
4	Sahi Hospital	Sahi Building, 1-Shiekhupura Road	041-6762040/4	041-8800118
SHIEKHUPURA				
1	Khan Hospital	30-Civil Lines Lahore Sargodha Road,Sheikhupura	056-3813336/0300-9416437	N/A
2	Yousuf Qureshi Hospital	Sargodha Road, Sheikhupura	056-3781665/2065/37822	056-3766965
MULTAN / RAHIM YAR KHAN/ MANDI BAHAUDDIN / JEHLUM/ PINDADAN KHAN/ UCH SHARIF/ JHANG				
1	Afzal Hospital	(Machine Mohata) MM No 3, Jhelum	0544-624646-626603	0544-622096
2	Afzal Medicare	Tehsildar More, Garden Town, Multan	061-6515401-2, 061-6539986	042-36515403
3	Aga Khan Family Health Centre & Dental Unit	Mohallah Karimabad, Pindadan Khan	0544-213352	N/A
4	Aga Khan Family Health Centre & Dental Unit	Near Durbar Rajan Omal, Uch Sharif	062-2551065	N/A
5	Al-Karam Hospital	Phala Road, Mandi Bahauddin	0546-521533-521633	N/A
6	Al-Khatiq Patients Care	Nashtar Road, Multan	061-4573703-5, 4781536-9	061-4545720
7	Al-Saeed Hospital	Khanpur Road, Rahim Yar Khan	068-5888555-5888999	068-5879444
8	Bukhari Hospital	Abudhadi Road, Rahim Yar Khan	068-5874888	N/A
9	City Hospital	City Hospital Peer Khursheed Colony Road, Multan	061-6610367-70	061-6510371
10	Faisal Hospital	Khanewal Road, Multan	061-4566416, 061-4546079	061-4796669
11	Fatima Medical Centre	Chowk Rashidabad, Khanewal Road, Multan	061-6224433/6	061-6521410
12	Hamza Medicare	6-New Officer Colony, Razi Road, Rahim Yar Khan	068-5871818/5871710	N/A
13	Khursheed Rafiq Hospital	Khanewal Road Opp WAPDA Ofc	061-6782871-70	061-6782870
14	Medicare Hospital	62-A, Abdali Road, Multan	061-4581702 / 3	061-4581706
15	Mian Fazal Rehman Hospital	Opp Milat College, Murtazabad, Multan	061-4234210	061-4234132
16	Razia Saeed Hospital	17/E, Officers Colony, Eid Gah Chowk, Khanewal Road,	061-6221260/01	061-6221262
17	Saeed (Medical Complex & Anzaina Kidney Centre)	Gojra Road, Jhang Sedar	0477-622620, 620523	N/A
18	Seyal Hospital	Opp Sherif Plaza, LMQ Road Multan	061-4782499	061-4513333
19	Shan Medical Centre	Madni Chowk, New Multan, Multan	061-6772205-6/4551644	061-6772207
20	Sheikh Mujeeb Ahsan Shaheed Hospital	Near Wireless Bridge, Rahim Yar Khan	068-5873559	068-5884548
SARGODHA / SIALKOT / GUJRANWALA / MIANWALI / SAHIWAL / NAROWAL / OKARA				
1	Aga Khan Family Health Centre & Dental Unit	Block-26, Sargodha	0483-717960	N/A
2	Al Barkat Hospital & Maternity Home	Tehsildar Chowk, High Street, Sahiwal	040-4462776	040-4223567
3	Chaudhry Hospital	28-D, Satellite Town, Gujranwala	055-3842363 / 3251901	055-3253903
4	Gondal Medical Complex	Hospital Road, Gujranwala	055-3258403 / 3251056	553731055
5	Idrees Hospital	21-Alama Iqbal Road, Sialkot Cantt	052-4265612	052-4274884
6	Islam Central Hospital	Commissioner Road, Sialkot, P.O.Box 708	052-4604947	052-4604946
7	Mubarak Medical Complex	705-A, Satellite Town, Sargodha	048-3220262/63/64	048-3217777
8	Nabila Maternity Clinic	28-Civil Lines, Gujranwala	055-3734702	055-3843884
9	Obaid Noor Hospital	Near Guberg Chowk, Mianwali	0488-235325-230325	N/A
10	Qari Hospital	Girs College Road, Okara	044-2522606	044-2514290
11	Sadiq Hospital	24-A, Main Bazaar, Satellite Town, Sargodha	048-5212123	048-3212168
12	Salamat Hospital	126-D, Satellite Town, Gujranwala	055-3256497, 3734600	055-3734600
13	Sughra Shafi Medical Complex	Near Bili Ghar Muneed Kay Road, Narowal	0542-413406	0542-413630

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S.No	Hospital Name	Address	Telephone #	Fax #
KARACHI				
11	Ghurki Trust & Teaching Hospital	Jallo More, Lahore	042-111-348-348/36561406-4	042-36562004
12	Hag Orthopaedic Hospital	18-Sanda Road, Lahore	042-37312860-2	042-37312863
13	Ittefaq Hospital Trust	Near H Block, New Model Town	588-1881-88	588-0160
14	Iqraa Medical Complex	5-A, Jauhar Town (Near Akbar Chowk)	35173500/35173600/351738	042-35175400
15	Medivision Eye and Medical Centre	3--A, New Muslim Town, Lahore	(042) 111-12-12-12, 5864027	(042) 5881215
16	Mid City Hospital	3-A, Shadman, Jail Road, Lahore	042-37573382-3	042-35882406
17	Mumtaz Bakhtawar Trust Hospital	Wahadat Road, Opp: Allama Iqbal Town	543-4990-51	5426663
18	Mumtaz Bakhtawar Trust Hospital (Unit 2)	8th KM, Raiwind Road	532-0561-62	5321677
19	National Hospital & Medical Centre	1' Block, LCCHS	111-171-819	572-8761
20	Orthopedic and Medical Complex	15, Shadman Town-II, Jail Road, Opp. Kinnaird College	042-7550521/7551336	042-7588391
21	Punjab Institute of Cardiology	Ghaus U Azam Road (Jail Road) Lahore	042-99203051-60	042-99203204/ 042-99200028
22	Punjab Social Security Health Management Co. Hospital	8 KM, Manga - Raiwind Road, Lahore	042-35384888, 35384736	042-35384889
23	Rasheed Hospital	2-A Albak Block, Main Boulevard, New Garden Town, Lahore	042-5888863-6	042-5869611
24	Rasheed Hospital (Defence Branch)	Main Boulevard, Defence, Lahore	042-6673192-4	042-6673195
25	Raza Medical Complex	10-C, Opp Punjab Institute Of Cardiology, Shadman-II, Lahore	042-37572937, 042-37587774	042-37581181
26	Saina Memorial Hospital	Civic Centre, Model Town Extension, Lahore	(042) 5162546-9; 51680033	(042) 5165300
27	Sarwat Anver Medical Complex	2 - Tangi Block, New Garden Town, Lahore	5669265-6	5845920
28	Shalamar Hospital	Shalamar Link Road, Moghalepura	111-205-205	682-3712
29	Sharif Trust Medical City Hospital	Raiwind Road	786-0103-05	786-0103
30	Shaukat Khanum Cancer Hospital	M.A. Johar Town, Phase-2	1111-55555	5845798
31	Surgimed Hospital	1 - Zafar Ali Road	571-4411-18	571-4419
32	Times Hospital	Opp Jinnah Hospital 146-A, Faisal Town, Lahore	042-5201136-37	042-5201224
33	Turab Hospital	Plot # 33, Plot # 5, Sector B-1, Township	515-2338-40	511-6111
ISLAMABAD / RAWALPINDI / WAH / TAXILLA				
1	Ahmad Medical Complex Rawalpindi	70-C Satellite Town, Sadiqueabad Road, Rawalpindi	4562231-39	4422067/4457002
2	Al-Ejaz Hospital	60A-1 Lane 2, Lala Rukh Wah Cantt	0514-531904	0514-530839
3	Al-Syed Hospital Ahetta, Taxila	Al-Syed Hospital, Ahetta, Ferozpur Road, Taxila	4560148	4560404
4	Bilal Hospital	36-A, Satellite Town, Rawalpindi	445-6471-76	445-6480 / 4845579
5	Islamic International Medical Complex	7th Avenue, G-7/4, Islamabad	287-6711-15	2891833
6	Shadman Hospital	Muree Road, Athal Chowk, Bhanakhanoo	2233302-03	2233304
7	Maroof International Hospital	10th Avenue, Market F-10, Islamabad	051-2222920-49	051-2222939
8	Maryam Memorial Hospital	Peshawar Road, Rawalpindi	546-4680-82	546-1173
9	Shifa International Hospital	Sector H-8/4, Islamabad	4803666	4863093
10	Umer Hospital	B-103, Minar Road, Lalanukh, Wah Cantt.	451-1596	451-0077
11	Valley Clinic	213, Peshawar Road, Rawalpindi	547-0070-73	547-8844
PESHAWAR				
1	Aga Khan Family Health Centre & Dental Unit	Opp Hail Camp, Near Grid Station, OT Road	091-2650775	N/A
2	Fauq Foundation Hospital	No 1 Aziz Shaheed Road, Peshawar Cantonment	091-9212770-774	091-9211738
3	PRIMA Al-Khidmat Hospital	1A-1 Nisharabad Peshawar	091-221-5945	091-2572855
4	Rehman Medical Institute	Phase-5, Hayatabad	091-582-5501-6	091-581-0055
FAISALABAD				
1	Faisal Hospital	673-A, Peoples Colony, Faisalabad	041-6716667-76	041-6720976
2	Mian Mohammad Trust Hospital	Sargodha Road	041-2408913/2	041-2408915
3	National Hospital	Jinnah Colony	041-2611495/8	041-2611146
4	Sahil Hospital	Sahil Building, 1-Shiekhupura Road	041-6762040/4	041-6860118
SHIEKHUPURA				
1	Khan Hospital	36-Civil Lines Lahore Sargodha Road, Sheikhupura	056-3613336/0300-6416437	N/A
2	Yousuf Qureshi Hospital	Sargodha Road, Sheikhupura	056-3781666/266507822	056-3785965
MULTAN / RAHIM YAR KHAN/ MANDI BAHAUDDIN / JEHLUM/ PINDADAN KHAN/ UCH SHARIF/ JHANG				
1	Afzal Hospital	(Machine Mohala) MM No 3, Jhelum	0544-624846-628503	0544-622095
2	Afzal Medicare	Tehsildar More, Garden Town, Multan	061-6515401-2, 061-6532966	042-36515403
3	Aga Khan Family Health Centre & Dental Unit	Mohallah Karimabad, Pindadan Khan	0544-213352	N/A
4	Aga Khan Family Health Centre & Dental Unit	Near Durbar Rajan Qittal, Uch Sharif	062-2551065	N/A
5	Al-Karam Hospital	Phala Road, Mandi Bahauddin	0546-521533-521833	N/A
6	Al-Khalq Patients Care	Nishar Road, Multan	061-4573703-5, 4781838-9	061-4545720
7	Al-Saeed Hospital	Khanpur Road, Rahim Yar Khan	068-5888555-5888599	068-5879444
8	Bukhari Hospital	Abudhabi Road, Rahim Yar Khan	068-5874888	N/A
9	City Hospital	City Hospital Peer Khushheed Colony Road, Multan	061-6510367-70	061-6510371
10	Faisal Hospital	Khanewal Road, Multan	061-4586416, 061-4546079	061-4790668
11	Fatima Medical Centre	Chowk Rashidabad, Khanewal Road, Multan	061-6224433/6	061-6521410
12	Hamza Medicare	6-New Officer Colony, Razi Road, Rahim Yar Khan	068-5871816/5871719	N/A
13	Khurshid Rafiq Hospital	Khanewal Road Opp WAPDA Offc	061-6782871-76	061-6782870
14	Medicare Hospital	62-A, Abdali Road, Multan	061-4581702 / 3	061-4581705
15	Mian Fazal Rehman Hospital	Opp Millat College, Mumtazabad, Multan	061-4234210	061-4234132
16	Razia Saeed Hospital	17th, Officers Colony, Eld Ghah Chowk, Khanewal Road	061-6221260/61	061-6221262
17	Saeed (Medical Complex & Anzaina Kidney Centre)	Golra Road, Jhang Sadar	0477-622620, 620523	N/A
18	Seyal Hospital	Opp Sharif Plaza LMQ Road Multan	061-4782499	061-4513333
19	Shan Medical Centre	Madni Chowk, New Multan, Multan	061-6772205-6/4551644	061-6772207
20	Sheikh Mujeeb Ahsan Shaheed Hospital	Near Wireless Bridge, Rahim Yar Khan	068-5873059	068-5884548
SARGODHA / SIALKOT / GUJRANWALA / MIANWALI / SAHIAL / NAROWAL / OKARA				
1	Aga Khan Family Health Centre & Dental Unit	Block-26, Sargodha	0463-717980	N/A
2	Al Barkat Hospital & Maternity Home	Tehsildar Chowk, High Street, Sahiwal	040-4482776	040-4223567
3	Chaudhry Hospital	28-D, Satellite Town, Gujranwala	055-3842383 / 3253901	055-3253903
4	Gondal Medical Complex	Hospital Road, Gujranwala	055-3258403 / 3251056	553731055
5	Idrees Hospital	21-Allama Iqbal Road, Sialkot Cantt	062-4265812	062-4274884
6	Islam Central Hospital	Commissioner Road, Sialkot, P O Box 708	062-4604847	062-4604946
7	Obaid Noor Hospital	Near Gulberg Chowk, Mianwali	0459-235325-236325	N/A
8	Qari Hospital	Girls College Road, Okara	044-2522806	044-2514260
9	Sedig Hospital	24-A, Main Bazaar, Satellite Town, Sargodha	048-3212123	048-3212168
10	Salamat Hospital	126-D, Satellite Town, Gujranwala	055-3258497, 3734666	055-3734665
11	Supra Shah Medical Complex	Near Biri Ghar Mureed Kay Road, Narowal	0542-413406	0542-413830
ABBOTABAD / MARDAN				
1	Hira General Hospital	The Mall, Abbotabad	0992-336063	0992-360-221/0992-334403
2	Mardan Surgical Hospital	Opp Railway Station, Mardan-Nowshera Road, Mardan	0937-872078	0937-898802
3	Valley Medical Complex	Main Mansehra Road Mirpur, Abbotabad	0992-385419-20	0992-385418
GILGIT/CHITRAL/ HUNZA				
1	Aga Khan Extended Family Health Centre	Tehsil Gupis, District Ghizer, Gilgit	N/A	N/A
2	Aga Khan Family Health Centre	Alabad, Hunza	05821-55096	N/A
3	Aga Khan Medical Centre	Tehsil Singal, District Ghizer, Gilgit	N/A	N/A
4	Aga Khan Medical Centre	Shogor, Chitral	0843-409109	N/A
5	Aga Khan Medical Centre	Booni, Chitral	0643-4701804/1306	N/A
6	Aga Khan Medical Centre	Tunkhow, Chitral	0943-476074	N/A
7	Gilgit Medical Centre	River View Road, Chinar Bagh, Gilgit	05811-62353-53824-53060	N/A

LIST OF ALLIANZ EFU NETWORK (PANEL) HOSPITALS

S.No	Hospital Name	Address	Telephone #	Fax #
KARACHI				
1	Afaer Memorial Hospital	C11, W2 Gulshan E Maymar	36353124/0332-2194133	36353125
2	Aga Khan Hospital for Women-Karimabad	Block-7, Shahra-e-Pakistan, F B Area	6823045 / 6323465	6310788 / 6611804
3	Aga Khan Maternity Home-Garden	Gold Street, Garden East	225-0969 / 0522	225-0822 / 2221005
4	Aga Khan Maternity Home-Kharadar	Atmaram Prinsam Das Road, Kharadar	254-2182/03443005936	254-7410
5	Aga Khan University Hospital	Stadium Road	493-0051	493-4294/4932095
6	Alwan-e-Tijarat-e-Sanat Hospital	SI-1/1, Sector 11-C/2, North Karachi	36942570	36995674
7	Al-Hadeed Medical Centre	794-A, Phase-1, Gulshan-e-Hadeed	4713800	N/A
8	Akhtar Eye Hospital	Block-5, Gulshan-e-Iqbal, Rasheed Minhas Road	34963601/34913368	4813306
9	Al-Mumtaz Medical Complex	Darakshah Society, Kalaboard Bus stop, Malir	440-4040/4028	451-0299/4494646
10	Ashfaq Memorial Hospital	SB-9, 13C, Main University Road, Gulshan-e-Iqbal	4822261-65	4991540
11	Atta General Hospital	48 Malir Township, Kalaboard	35472237/35453327/354723	451-5700/4514235/4515277
12	Burhani Hospital	Tayyabee Road, Gari Khata	263-3038 / 2596	262-3046/2212573
13	Cardiac Care Centre	Hussaini Hospital, 113 Alamgir Road, Bahadurabad	493-6362	N/A
14	Chinot General Hospital	Sector 41-B, Korangi 2 1/2	35067674 Ext 347	506-7073
15	Darul Sehat Hospital	SI-19, Block-15, Gulistan-e-Jauhar	34610271-75 Ext 234	34634692/34610276
16	Dr. Akil Bin Abdul Kadir Welfare Eye Hospital	SI-7, Block# 4, Gulshan-e-Iqbal	34963626/34978298	349633278
17	Dr. Haim Hospital (Pvt) Ltd	D-13, Block-L, North Nazimabad	6643299/6646915	6645618
18	Dr. Khalid Nisa Hospital	B-12, Block-4, Gulshan-e-Iqbal	4975952-4812754	N/A
19	Dr. S. D. Anklesaria Eye Clinic & Hospital	JM 163 Parsi Colony, M.A. Jinnah Road	32250722/32250387	32222278
20	Dr. Ziauddin Hospital (Clifton Campus)	Block-6, Scheme-5, Clifton	5862937-9 Ext 251	5305466/5305469
21	Dr. Ziauddin Hospital (Kemari Campus)	Plot # 33, Behind KPT Hospital, Kemari	285-1881-5	285-1831/2851885
22	Dr. Ziauddin Hospital (N. Nazimabad Campus)	North Nazimabad	664-8237-8-9	664-1549/6649400
23	Dr. Ziauddin Memorial Hospital	Plot 5, Block-3, Gole Market Nazimabad	3661187/36680912/366149	36680908
24	Eye Clinic	Rimpa Plaza 3rd Floor, Clinic Tower, M.A. Jinnah Road	32724418/0333-3161940	N/A
25	Habib Medical Centre	Block-4, F B Area	634-9678-83	634-1893
26	Hamdard Hospital Naimat Begum Mother & Child Care	Al-Majeed Hamdard Center, Nazimabad No. 3	36614191/36614192	36611755
27	Hamdard University Hospital (Ta) Medical Complex)	M.A. Jinnah Road, Karachi	2762768-72 Ext 247/248	2767617
28	Hamid Hospital	Off National Highway, Quaidabad, Landhi	6015202-6015204	6015728
29	Hashmani's Hospital	Jacob Lines, Off M.A. Jinnah Road	2780329-35	278-7115
30	Hashmani's Hospital-Clifton Branch	G-18, Chaudhry Khaleequzaman Road, Clifton, Block-B, Karachi	2780329	278-7115
31	Hassan General Hospital	A-58, 59 Malir Colony, Main National Highway	34493528, 34493529, 34493	34513000/34493529
32	Health Care Hospital Defence	Plot #140, 17th East Street DHA, Off Main Korangi Road	5311691-10	55804052
33	Hill Park General Hospital & Trauma Centre	S.N.C.C 3/4, Block-3, Shaheed-e-Millat Road, Karachi	34538500-62/34381141-44	34387733
34	Ibn-e-Seena Hospital Complex	Block-6, Gulshan-e-Iqbal, Main University Road	499-2540/2708	497-1591
35	Imam Zalmul Abedin Hospital	Rizvia Society, Nazimabad	662-2750/660-8991-2-3	662-2751/6688517
36	Institute of Eye Disease	241/ 3/A, Block-2, Shafrs-e-Quaideen, PECHS	455-6400/6461, 4385562	455-0151
37	Institute of Orthopaedics & Surgery	187-C, Block-II, PECHS	4315407-11	4315415
38	Jamal Noor Hospital	S-4/6 Dhoraji Colony	4941469-4857173	4930285
39	Jinnah Medical College Hospital	Plot # Sr - 6, Sector 7 - A, Korangi Industrial Area	5070440, 5071854, 5071856	35116702
40	Karachi Adventist Hospital	M.A. Jinnah Road (opp. Prince Cinema)	225-8008-89	222-7010/2227988
41	Karachi National Hospital	M.A. Jinnah Road, Amil Colony, Opp. Mazar-e-Quaid	225-9987/225-8439	2259987/2230215
42	Korangi Landhi Medical Centre	Sector E-35, Main Road, Korangi-5	505-8717	506-8373
43	Liaquat National Hospital	Stadium Road	4412772 / 2811	414-0018 / 4140034
44	Life Care Medical Centre	Near Police Station, Orangi Town	6761555-7	6761556/6761555
45	Mamji Hospital	C-19, Block-17, Federal B Area	6804066-777	6361454
46	Memon Medical Institute	Deh Dozan, Safora Goth, KDA Scheme 33	89261810-20/8287811-2	35206636/34891193
47	Murshid Hospital	Hub River Road, Mujahidabad	281-1301-08-334/36172704	281-1307/32814389
48	National Medical Centre (NMC)	Phase-1, DHA (Main Korangi Road)	538-0001 Ext 375	580-5022/5384806
49	Orthopaedic & Medical Institute (OMI)	BB/1, Depot Lines	225-9075 Ext 2095	225-1814 / 222-7577
50	Osmania Hospital	Opp Central Jail Karachi, PIB Colony Karachi	4120292	4910909
51	Patel Hospital	Block-4, Gulshan-e-Iqbal	111-174-174/34968866	4982316/4815837/34985899
52	PECHS Trauma & General Hospital	Block-6, PECHS	34310870-72	34311341
53	Remedial Hospital	Block-1, North Nazimabad	663-3834-36	663-5669/6638189
54	Rab Medical Centre	Block-2, Gulshan-e-Iqbal	4988554/1047	4988554
55	Saifee Hospital	Block-F, North Nazimabad	667-0695-96/36789400 Ext	6724900
56	Saima General Hospital	House # A- 824, Gulshan-e-Hadeed Phase 1, Bin Qasim	471-0254	N/A
57	Samad Clinic	Off. Shaheed-e-Millat Road	452-2678 / 452-9643	454-6759
58	Shahzad Eye Hospital	B-2, Block-16, Gulshan-e-Iqbal	4988034/4823148	4983608
59	Shiraz Eye Hospital	B-103, Block-H, North Nazimabad	03332371910/ 667-7608/607	N/A
60	Tabba Heart Institute	ST-01, Block-2, F. B. Area (opposite Noori Masjid)	111-844-844 / 8811841-50	6811868/8811872/36379062
61	The Kidney Centre	197/6, Rafi Shaheed Road	566-1000	566-1040/55215041
62	The Rajput General Hospital	Z C 2 Block 4-A, Gulshan-e-Iqbal, Abul Hassan Ishaq Road	4979403	34962252
HYDERABAD				
1	Aga Khan Maternal & Childcare Centre	Jamshoro Road	022-2614172 / 2660073	022-2660070
2	City Care Hospital	Latifabad No 6, Hyderabad	615576	N/A
3	Isra University Hospital	Hala Road, P O Box 313, Hyderabad	022-2030161-70 Ext	022-2030432 / 2030165
4	Red Crescent General Hospital (Hilal-e-Ahmar)	Latifabad # 6	022-3818973	022-3818971
5	Red Crescent Cardiac Hospital (Hilal-e-Ahmar)	Latifabad # 2	022-3816000 / 3862727	022-3868849
6	Walibhai Rajputana Hospital	Jamshoro Road	022-3668747/0304-3264693	022-3668745
SUKKUR/SHIKARPUR/HAIRPUR				
1	Darul Shifa Hospital	Near Sukkur Municipal Corporation	071-5625758	071-5621425
2	Hira Medical Centre	Barral Road	071-561-3501 / 5614555	071-561-2777
3	Pakistan Red Crescent Society	District Branch Minara Road, Sukkur	5623941	N/A
4	Red Crescent Medical Complex	Khairpur, Sindh	0243-715743	N/A
5	Zubair Medical Center	Hathidar Road, Opp Fire brigade Hazardar Shikarpur	0726-521004	N/A
NAWABSHAH / LARKANA/ UMERKOT				
1	Kunri Christian Hospital	Kunri69160, Taluka, Kunri, District Umerkot	0238-558488	N/A
2	National Hospital	Sakrand Road, Nawabshah	0244-	0244-363060 / 353027
3	Sindh Medical Centre	VIP Road, Larkana	074-4040330 / 1738 /	074-4055866
QUETTA				
1	Children Hospital	Patel Bagh, Quarry Road	282-3705 /	2823712
2	Christian Hospital Quetta	Mission Road, Quetta	081-2831970	081-2828040
3	Zoya Hospital	Satellite Town, Quetta	081-2443611	081-2445413
4	Rehan Hospital	Dr. Sher Muhammed Road	0333-7823230	N/A
LAHORE				
1	Adil Hospital	Main Boulevard, Defence Society	111-223-454	668-1216
2	Akhtar Saeed Trust & Teaching Hospital	258-F, DHA-FME Sector, Mullan Road	7514245-7512388	7514245
3	Akram Medical Complex	2-B, Main Gulberg	571-0400-07	5751488
4	Army Cardiac Centre	Abdul Rehman Road, Lahore Cantt	042-669936210	042-669936434
5	Cavalry Hospital	44-45 Cavalry Ground ext, Lahore-cantt	042-38652118-8	042-38652119
6	Doctor's Hospital & Medical Centre	152-A, G-1, Canal Bank, Johar Town	042-35302701-14	042-35302224
7	Family Hospital	4 - Mozang Road	723-3815-6	723-1836
8	Farooq Hospital	2 - Asif Block, Main Boulevard, Alama Iqbal Town	37813471-75	7494843
9	Fatima Memorial Hospital	Shadman	111-555-600	757-0586
10	Fauji Foundation Hospital	Bedian Road, Lahore Cantt	9220291-3	92202914

Claim Form

IMPORTANT INSTRUCTIONS: (please read them first)

- I- In order for us to provide You with a fast and efficient service, please complete this Form accurately in **CAPITAL LETTERS**. Photocopies of this form can also be used.
- II- Filled forms should be sent to: Claims Department, Allianz EIU Health Insurance Ltd, D-74 Block A, Gifhorn, Fachstr. 1 within **30 days** of the expense incurred date. Please attach the following with the form:
- Proper itemized bill(s) and payment receipt(s) as highlighted below. These should be issued on the official bill/receipt book of the Hospital/Physician/Surgery/Pharmacy/Laboratory.
Proper hospital bill in original highlighting type of accommodation used (room type) and break up of total bill according to:
 • Room charges • Lab tests and Radiology Charges • Consultation charges • Surgeon's fee with details (if any)
 • Operation Theatre Charges (if any) • Anesthesia charges (if any) • Medicines (used during hospitalization)
 • Other miscellaneous medical expenses like Blood & oxygen, etc.
 - Laboratory, or Radiology reports along with doctor's reference for the same.
 - Itemized bill(s) of medicines purchased supported by Physician's prescription specifying the quantity and respective dosage.
 - Hospital discharge summary / Clinical Summary (in case of Hospitalization)
 - Copy of Birth Certificate (in case of delivery/child birth)
- III- If you have any difficulties filing this form, please call our Customer Relation Dept. at **111-HEALTH (001-111-432564)**

To Be Completed by Employer/Policyholder

Name of the Policyholder: _____ Policy Number: _____
 Name of the Employee: _____ Total Amount Claimed: Rs. _____
 Name of Patient: _____ NIC Number (if any): _____
 Date of Birth: _____ Relationship to the Employee: _____
 Exact duration of illness/injury claimed for: _____

Any history of the same/similar illness or treatment in the past? Yes No (If yes, please complete the following)

Name of Patient	Nature of illness / Disability & Treatment Received	Period of Disability / Treatment			Remarks
		Month	Year	Duration	

In case of Hospitalization:

Emergency Treatment or Elective? _____ Was pre-authorization taken? Yes No
 Date of Admission: _____ Date of Discharge: _____

Is the patient entitled to any other benefit or compensation from any other source whatsoever? If so name the companies or association, or other source, and give amount of benefit payable by each: _____

Declaration / Authorization:

I hereby certify that all entries and all documents submitted with this claim form are complete and true. I hereby authorize my doctor, hospital, clinic or medical provider, and insurance company or any company, institution or any other person who has my insured or I in connection therewith, to use all my future records to provide Allianz EIU Health Insurance limited with the information, including copies of the records with reference to my illness or accident, any treatment, examination, admission or hospitalization, any pharmacy or medical facility/clinic/center that I have visited at the original copy.

Signature of Patient
 (If 10 years or above, affix the signature of the physician)

Signature & Seal of the Employer
 (For Corporate Members only)

Date

Allianz EFU Health Insurance Ltd.

Pre-authorization Form

Please Fax to: Karachi (021) 586-4020; Lahore (042) 571-5092 Islamabad/RWP (051) 282-0616
 Medical Hotline Karachi 0300-8207000; Lahore 0300-8483818 Islamabad/RWP 0300-8508550

Customer Service Hotline 0303-7291333

IMPORTANT INSTRUCTIONS:

- I- Please use this form if you are advised a non-emergency hospitalization by a qualified doctor/physician.
 - II- Identify yourself as an Allianz EFU insured to the consultant of your choice at our network hospital and ask him/her to fill your PAF. Please also provide the consultant your previous medical record and copies of investigation reports.
 - III- Filled PAF should be submitted at the Admissions Office of the concerned Allianz EFU Network Hospital at least three (3) days before the intended hospitalization date.
 - IV- In order for us to provide YOU with a fast and efficient service, please complete the PAF accurately, and attach all supporting documents. This form is also available at our Network Hospitals. Photocopies can also be used.
- If you have any difficulty in filling this form, please contact Medical Department at the above numbers.

Policy Number	
Employee / Policy Holder's Name	
Certificate ID Number	
Employee name	
Patient's Name and Age	
Hospital's Name	
M.R. Number / Patient Number (Issued By Hospital)	
Bed No. / Room No.	
To be Admitted on (date)	
Presenting Complaints	
Final Diagnosis	
Procedure To Be Undertaken	
Exact Duration of illness for which admission is required	
Expected Length Of Stay	
Expected Cost of the Treatment	
Attending Doctor's Name & Designation	
Signature of the Attending Doctor with stamp	